

Protecting your assets

EMiZON

Securing your future



All-In-One Dual Path Signalling

Emizon provides a fully managed service for commercial and domestic users in which all messages are supervised by the Emizon Service Platform. Formed in 2001, Emizon developed the first secure, managed dual path alarm and CCTV communications monitoring service designed for IP networks. We set the standards and keep raising them. Emizon is now approved to LPS 1277: Issue 3.0 and also in BRE RedBookLive.com



Emizon operates and manages its own server platforms which receives alarm signals and sends onto integrated Alarm Receiving Centres (ARCs), unlike some other IP service providers which have to install their software individually into each ARC.

The managed server platform service is exclusive to Emizon and provides additional services that are unique to Emizon on behalf of its installer, ARC and end customer base.

Our ability to manage the end-to-end message delivery process means increased reliability, resilience and accountability, all adding up to a secure service that you can rely on and trust.

KEY FEATURES

- ✓ EN Signalling Grade 2, 3 and 4
- ✓ IP, GPRS and PSTN network connectivity
- ✓ Encryption on all signalling paths
- ✓ Full Roaming SIM as standard
- ✓ Full end-to-end polling on all paths
- ✓ Pins, serial connections and dial capture
- ✓ Upload/Download (UDL) for online panel maintenance
- ✓ Online site diagnostics
- ✓ Technical Help Desk available 24/7
- ✓ One product with no add-on boards
- ✓ Independently tested to EN 50136
- ✓ Approval to LPS1277: Issue 3.0 and in BRE Red BookLive.com



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One device for a fully managed service

Telemetry Communications Device TCD

The Emizon TCD is the only communications device you will need.

The same TCD can be used with Grade 2, 3 and 4 EN signalling and connects to the control panel via pins, serial connections or dial capture. There is also the option of monitoring in three combinations to ensure all signalling requirements are covered.

- ✓ IP and GPRS
- ✓ GPRS and PSTN
- ✓ IP and PSTN
- ✓ IP or GPRS Single Path

The TCD can be used with dynamic and static IP addressing, and because it only uses TCP/IP outbound communications, it does not interfere with the inbound firewall security settings.

AND OUR FREE 24/7 TECHNICAL DESK IS AVAILABLE TO HELP WITH ANY PROBLEMS.

Online Maintenance. Putting you in Control

Emizon's Online Maintenance service puts installers in control of their customers without leaving the office.

Online Panel Maintenance allows installers to communicate in real time with alarm panels to perform routine maintenance and reprogramming functions using our panel service software.

Our service works smoothly with compatible intruder alarm panels and their remote maintenance software. Online Site Diagnostics allows you to communicate in real time with the TCD to diagnose problems and perform routine service functions such as changing panel types, checking signal signalling paths and relays, reset a DVR and allocate a static IP address.

By using Emizon's Online Maintenance Service, look forward to solving problems in seconds using the online diagnostics and improving customer service, plus reducing costs, saving time, and reducing your carbon footprint.



Putting you in control - using PC, tablet or phone
Visit our website at www.emizon.com